

Subject: RE: 8x8

From: Suzanne Holley <sholley@ccala.org>

Date: 08/21/2017 03:58 PM

To: Tina Oh <toh@ccala.org>

CC: Elisabeth Cutler <ecutler@downtownla.com>, Nhien Lasky <nlasky@ccala.org>

Yes – I do believe we need to do this all at the same time. Elisabeth and Jose have been looking at this for some time. I think it becomes complicated because Tierzero also supplies phones and internet to our Service Center. I've asked Elisabeth to proceed with determining what the process needs to be. I think we should do what we need to do to execute the 8x8 contract because I believe that there is a lead time on the phones.

So next steps:

- ask for contracts from 8 x 8
- Elisabeth will determine process for Service Center (my thinking is that 8x8 may need to provide another contract for that facility)

Thanks.

Suzanne

From: Tina Oh

Sent: Monday, August 21, 2017 2:39 PM

To: Suzanne Holley

Cc: Elisabeth Cutler; Nhien Lasky

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Hi Suzanne,

I just talked to Daniel from 8x8. We are trying to move forward with purchasing phones with them and start service with them. Since we are on the same TierZero account, Daniel thought we would need to drop service with TierZero at the same time. Do you know anything about this?

Thanks!

Tina